ABSTRACT

A method, system, and computer program product for storing information configured to be used for a plurality of communication protocols to access a monitored device among distinct devices communicatively coupled to a network. The method includes accessing an external information storage unit to obtain information for accessing the device using at least one communication protocol supported by the device; storing, in an internal storage table, the information for accessing the device obtained from the external information storage unit; selecting a communication protocol among the plurality of communication protocols; and accessing the device using the selected communication protocol and the information stored in the internal storage table.